

EMERGENCY
EMAIL



Why Email?

When a customer calls in an emergency leak, the information is taken and sent to this dedicated email:

emergencyservice@designroofing.ca

Get In Faster by Emailing this information:

1. Your contact info: name, phone number
2. Building Info: Building or Strata name and address
3. Site Contact Info: Caretaker, Maintenance
4. Leak Info: unit #, resident contact info, roof access (hatch, ladder, etc) any other details about the leak

What to Expect:

1. Email confirmation or phone call if more details are needed
2. We may contact Building / Resident for particulars
3. Full Report within 24 hours complete with:
 - A view of the reported leak.
 - The view above the leak.
 - Photos of the issues found.
 - What was done to control the leak.
 - How the problem can be fixed permanently. (If only a temporary fix could be done at the time)



PROFESSIONAL



WHITE SOCK
SERVICE



EMERGENCY
REPAIR 24/7



PHOTO REPORTS